



NOTES INTEGRATION ASSURANCE POWERED BY BINARY TREE

Enhance your synchronization and coexistence setup

It can be a challenge to maintain the robust level of performance from when you first use Notes Integration | CMT from Binary Tree to integrate IBM Lotus Domino and Microsoft Exchange or Office 365. Binary Tree's software relies heavily on the configuration of your Domino and Exchange messaging systems, as well as on related IT systems. So when you change the configuration of Notes Integration, it can:

- › Delay or stop the flow of mail and calendar items
- › Negatively affect Notes applications that send emails
- › Overwhelm your IT help desk
- › Raise the visibility of the issues to your executives

With Notes Integration Assurance, you get a health check of your messaging infrastructure either once or twice a year. These periodic checks help keep your integration performing at its best. They can help make sure that your tools don't slow or stop, which keeps your organization productive. During the health check, Binary Tree will:

- › Review all open support issues
- › Audit your system to make sure it's stable and performing well
- › Suggest that you upgrade your Notes Integration software if needed
- › Check that you've set up any new features properly
- › Report on what we find and suggest fixes

TAILORED SERVICE

- › Interview your team and review and validate your current environment
- › Check configurations, directory systems, mail routing, calendars, integration, and more
- › Analyze and report findings for remediation plans

KEY BENEFITS

- › Health check report and recommendations
- › Integration knowledge transfer presentation and Q&A session
- › Integration functionality testing matrix
- › Updated Notes Integration custom deployment supplement guide



Get a complete assessment

Notes Integration Assurance is a thorough assessment of existing free/busy integration for Binary Tree Notes Integration | CMT users to gain a more efficient, integrated environment.

Find and fix issues

This health check finds any issues that might be slowing or stopping your integration. Then you can quickly fix issues to keep your integration—and your users—working smoothly.

Choose from onsite or remote delivery

Delivered onsite or even remotely, to fit the needs of any organization, Integration Assurance drives efficiency from start to finish.

Keep it going

This service is ideal for organizations that plan to continue to use Notes Integration and want to get the most out of the solution.

Service highlights

- › Yearly or bi-annual health checks of your messaging
- › Onsite or remote
- › Audit your systems
- › Review open support issues
- › Review setup
- › Report findings

What's investigated?

We look for messaging issues that can be caused by changes to:

- › Notes Integration settings
- › Domino server(s)
- › Exchange Server(s)
- › Firewalls
- › DNS
- › Load balancers
- › Mail gateways
- › Physical servers
- › Virtual servers
- › Other environments



Learn More About Notes Integration Assurance and Get Started Today!

www.BinaryTree.com/Services/NotesIntegrationAssurance

THE BINARY TREE ADVANTAGE

- › Rely on the best: A Gold Microsoft Messaging and Application Development and Gold Cloud Productivity Partner
- › More than 20 years of experience with migrations and transformations for enterprise organizations
- › Migrated more than 7,000 clients and 35 million users
- › Member of the strategic Microsoft Enterprise Cloud Alliance
- › 2014 Messaging Microsoft Partner of the Year
- › Unparalleled support and services for a high quality, customer-focused experience
- › ISO 27001 certified for assurance of quality and security